

CERT RESPONSE VEHICLE

Call Out Procedures

1. The Incident Commander is authorized to place the CERT vehicle in service for response to a call. The Incident Commander will notify dispatch of the call out. Dispatch will have contact number for the On Call CERT volunteer.
2. The On Call CERT Volunteer will respond to the Training Center to retrieve the truck. The volunteer will then proceed to Station 63 to pick up supplies including a radio.
3. The CERT Volunteer will follow the following steps once the truck is prepared to leave for the scene:
 - In service notification
 - Upon arrival at the scene/location, the CERT member will call dispatch and state arrival.

 - Upon return to base, the member will again contact dispatch stating
 - Upon arrival at the station the CERT member will contact dispatch and state
 - a. Alert dispatch that they are enroute to scene.
“Pompano Beach CERT in service and enroute to scene”
 - b. Upon arrival at the scene the CERT volunteer will alert dispatch that they have arrived on scene.
“Pompano Beach CERT on scene”.
 - c. **Immediately report to Incident Commander.**
 - d. When the CERT Truck is ready to return to base, he must alert dispatch that he is enroute to Station 63.
“Pompano Beach CERT in route to station 63”.
 - e. Upon arrival at Station 63, he is to alert dispatch that the vehicle is in quarters and out of service.
“Pompano Beach CERT in quarters and out of service”.

Volunteer Behavior

1. CERT members are approved by Human Resources to drive the CERT vehicle by following the criteria below.
 - a. Valid Florida Drivers License
 - b. Driving Background screen
 - c. Criminal History Background screen
 - d. Must have a valid CERT ID card to be displayed at all times.

2. The CERT Volunteers shall never respond to scene in an emergency response fashion. CERT members will drive the CERT vehicle in accordance with the laws of the State of Florida for non emergency vehicle operations. CERT members will observe all posted speed limits. **All CERT call outs will have at least two volunteers to respond to scene.**

3. A spotter should be used whenever a CERT vehicle is backed.

4. When in service, CERT members come under the authority of the Incident Commander or the Rehabilitation Officer. Any and all direction comes from these officers. Any changes or deviations to their orders must be approved by them before the change or deviation occurs.

5. When returning to the station and placing the CERT vehicle out of service, members are responsible for removing all trash, placing unused food items back in storage and preparing the vehicle for the next call.

6. Tobacco products may not be used in any Pompano Beach Fire dept. vehicle.

7. Any injury to CERT members involved with the operation, must be reported to the on Incident Commander. Any property damage or loss sustained or caused by CERT members must be immediately reported to the Incident Commander.

8. **Anyone volunteering for the response program must:**
 - Be properly trained and approved by the Training Center for driving (if applicable), equipment use (such as using the generator) radio (if possible), scene safety, where to set up, do's and don'ts.
 - Be able to respond to the Training Center within 30 minutes.
 - If scheduled, be available to respond if called.
 - Be available to remain on scene until relieved by another member.
 - The responder must wear the green CERT vest, CERT ID and have a workable flashlight in their possession.

CERT Vehicle Supplies

Equipment:

- Generator ?
- 5 gallon gas can/gas
- chairs
- tables
- 2 coolers
- case individual waters
- case individual Gatorade
- one small tarp
- portable lamp/s
- case of high protein snacks
- basic first aid kit
- small portable radio
- large trash can
- paper towels
- shop towels
- Fans

Some thoughts for volunteer CERT responders.

There must be an understanding by both the volunteer and the organization that when a person volunteers, they are volunteering to perform to the standards laid down by the organization. This is extremely important when a volunteer is using the organization's equipment, reliability and performance is needed, or there is a risk of injury. This applies to any assigned duty where trust and dependability is required.

Method of Alert CERT Responders:

The Incident Commander will contact dispatch to alert the on Call Cert Responder. The on Call responder will alert his/her On Call partner. The two volunteers will respond to Station 63.

When the On Call Time has expired to the CERT Volunteers, the pager will be passed on to the next On Call volunteer.